



# Personnel Selection Inventory (PSI®)

The Personnel Selection Inventory (PSI) has been recognized for decades as a validated pre-employment assessment designed to help identify individuals most likely to make strong employees. Incorporating the PSI into your selection program can help you improve the quality of your employment decisions, while minimizing the costs of hiring, turnover, and counter-productivity.

**The Personnel Selection Inventory helps measure workplace attitudes and behaviors.**

Client locations using the PSI experienced a reduction in employee turnover of 18%, demonstrating an overall impact of 31%.

### Dimensions of Measurement

- Honesty
- Tenure
- Drug Avoidance
- Nonviolence
- Employee/Customer Relations
- Risk Avoidance
- Stress Tolerance
- Safety
- Work Values
- Math
- Supervision Attitudes
- Responsibility
- Productivity
- Customer Service Attitude
- Customer Service Aptitude
- Sales Aptitude
- Customer Service Index
- Validity/Candidness
- Validity/Accuracy
- Employability Index

### Benefits of the PSI

- Reduction of shrink
- Increase in sales
- Decrease in turnover
- Improvement in customer service
- Reduction in accidents and workers compensation claims

### Administration & Scoring

- Internet
- Interactive Voice Response (IVR)
- Paper & Pencil administration with fax-in scoring

The quality of your employees is crucial to the overall performance of your organization and can greatly affect your bottom line. Incorporating the PSI into your selection program can assist your organization in creating a productive, dependable workforce across a variety of positions and industries, including:

- Retail
- Sales
- Hospitality
- Healthcare
- Manufacturing
- Customer service
- Transportation
- Security

**Number of Items:**  
66-144 (Version Dependent)

**Duration:** 15-70 minutes  
(Version Dependent)